## INTERNATIONAL SEARCH REPORT

International application No.
PCT/SG03/00006

## CLASSIFICATION OF SUBJECT MATTER Int. Cl. 7; G06F 17/28 According to International Patent Classification (IPC) or to both national classification and IPC FIELDS SEARCHED В. Minimum documentation searched (classification system followed by classification symbols) Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched Electronic data base consulted during the international search (name of data base and, where practicable, search terms used) WPAT IPC with keywords including multilingual, public address, announcement, choose, select, choice, option, etc C. DOCUMENTS CONSIDERED TO BE RELEVANT Category\* Citation of document, with indication, where appropriate, of the relevant passages Relevant to claim No. X EP 574147 A (AMERICAN TELEPHONE AND TELEGRAPH COMPANY) 1 - 32 15 December 1993 $\mathbf{X}$ GB 2298544 A (GHAZALA SHAHEEN JAMIL MALIK) 4 September 1996 1 - 32X US 5152003 A (POCH) 29 September 1992 1 - 32See patent family annex $\mathbf{X}$ Further documents are listed in the continuation of Box C Special categories of cited documents: "A" document defining the general state of the art "T" later document published after the international filing date or priority date which is not considered to be of particular and not in conflict with the application but cited to understand the principle relevance or theory underlying the invention E" earlier application or patent but published on or document of particular relevance; the claimed invention cannot be "X" after the international filing date considered novel or cannot be considered to involve an inventive step when the document is taken alone "L" document which may throw doubts on priority document of particular relevance; the claimed invention cannot be claim(s) or which is cited to establish the considered to involve an inventive step when the document is combined publication date of another citation or other special with one or more other such documents, such combination being obvious to reason (as specified) a person skilled in the art "O" document referring to an oral disclosure, use, document member of the same patent family exhibition or other means document published prior to the international filing date but later than the priority date claimed Date of the actual completion of the international search Date of mailing of the international search report 1 2 MAR 2003 6 March 2003 Name and mailing address of the ISA/AU Authorized officer **AUSTRALIAN PATENT OFFICE** PO BOX 200, WODEN ACT 2606, AUSTRALIA J.W. THOMSON E-mail address: pct@ipaustralia.gov.au Facsimile No. (02) 6285 3929 Telephone No: (02) 6283 2214

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C (Continuation). DOCUMENTS CONSIDERED TO BE RELEVANT						
Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.				
Х	US 5388146 A (MORDUCH et al) 7 February 1995	1 - 32				
Х	US 5959596 A (McCARTEN et al) 28 September 1999	1 - 32				
X	US 5966685 A (FLANAGAN et al) 12 October 1999	1 - 32				
X	US 5982448 A (REYES) 9 November 1999	1 - 32				
X	US 6204885 B (KWOH) 20 March 2001	1 - 32				

## INTERNATIONAL SEARCH REPORT

Information on patent family members

International application No.

PCT/SG03/00006

This Annex lists the known "A" predication level patent family members relating to me patent documents cited in the above-mentioned international search report. The Australian Patent Office is in no way liable for these particulars which are merely given for the purpose of information.

Pater	Patent Document Cited in Search Report		Patent Family Member						
EP	574147	CA	2077231	JР	6098026	US	5412712		
		US	5375164		•				
GB	2298544	NONE				<del></del>			
US	5152003	AU	64422/90	CA	2070392	EP .	496743		
		WO	9106158				•		
US	5388146	US	5499285	US	5670957	US	5481589		
US	5959596	EP	631247	JP	7228298	US	6147663		
. <i>1</i>		US	6147696	US	6154186	US	2002054O16		
		US	6047127	US	5581270	US	5923306		
		CA	2133619	EP	647914				
US	5966685	AU	51699/96	CA	2216426	GB	2317474		
		WO	9625713	US	5715466	US	6292769		
		US	6339754						
US	5982448	NONE							
US	6204885	AU	10757/97	CA	2245573	CN	1208531		
		EP	862831	HK	1017797	US	2001002852		
		WO	9718673						
							END OF ANNEX		